



MAKING CHANGES TO HELP MAKE PHARMACY BENEFITS BETTER

To learn more, go to **bcbsma.info/pharmacyupdate**.

Starting January 1, 2023, a new pharmacy manager will be administering your prescription benefits on behalf of Blue Cross Blue Shield of Massachusetts. Most members will experience little or no impact from this change. If you are impacted, you'll receive additional communications. Be sure to show the pharmacist your new ID card when filling prescriptions, starting January 1, 2023.

This change will help:



Keep Overall Pharmacy Costs Down



Maintain a Large Pharmacy Network



Offer Programs Designed to Improve Your Health

Blue Cross Blue Shield of Massachusetts is an Independent Licensee of the Blue Cross and Blue Shield Association.



Blue Cross Blue Shield of Massachusetts is an HMO and PPO Plan with a Medicare contract. Enrollment in Blue Cross Blue Shield of Massachusetts depends on contract renewal.

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarieta de identificación (TTY: 711).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).

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