

Imagine a GP service that's built around your business

With unlimited access to Doctor@Hand, our online GP service, you and your team can speak to a GP by video or over the phone 24/7*.

Doctor@Hand is delivered by Doctor Care Anywhere

*Fair usage policy applies. Please see doctorcareanywhere.com/terms-conditions-axa for details. This service is available to small and medium sized businesses when they join AXA PPP healthcare or renew their existing cover from May 2019. All appointments are subject to availability



Imagine after a long day making important decisions for your business, you get back home late and can still have the GP appointment you need. Imagine there's a bug going around at work but your team have an important deadline to meet and can't leave the office. Imagine you need a prescription ahead of your business trip to New York in 48 hours.

At AXA PPP healthcare we've imagined it all. That's why we're giving you and your team unlimited access to Doctor@Hand, our online GP service.



When you or your team have to take time off work to see a GP, it can disrupt the work day. With people absent from the office, productivity can be affected. Imagine how much better it would be to have a doctor at hand.

Convenient video or phone appointments

With Doctor@Hand you can talk to a GP by video or phone for 20 minutes. Whether you're at work, working from home, or travelling on business, you can have the appointment you need within hours. And they're quick and simple to book online or through the app.

24/7 access anytime, anywhere

You and your team can have access to a GP, 24 hours a day, seven days a week¹, 365 days a year. You can fit your appointment around your work day, so you can be back to work as soon as possible. And, with immediate, easily accessible advice it will help your workforce to be healthier, happier and more productive.

Experienced GPs

Rest assured, whichever doctor you speak to will be highly experienced and registered with the General Medical Council.

Everything from diagnosis to referrals

The doctors will be able to diagnose your condition and recommend treatment.

And, if you need to see a specialist the Doctor@Hand GP can send a referral letter, so you don't have to see your own GP. You won't have to spend your precious time away from work visiting a chemist either, as when you need a prescription², you can have them delivered to your office or home, usually within the next working day.

Medical records at a touch

If your team needs a reminder of their conversation with the doctor, a copy of their notes is uploaded directly to their patient record. Full medical notes can even be provided to their NHS GP to make sure their medical records are always up to date.

It's all part of our restless pursuit to make our customers' lives better.

For full T&Cs visit axappphealthcare.co.uk/sme-dah-offer





¹Subject to appointment availability. ²Out-patient drugs and prescriptions are not covered by the plan. PB70128a/04.19

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